Recall Notice - Petzl William And Am'D Ball-lock

Technical Report: 28/06/06 Following recent customer feedback and testing it has been found that there may be potential for the gate locking system on the new version of the Petzl Ball-Lock connectors to operate incorrectly.

This is a quality issue – not a direct safety issue.

Both connectors are designed to require three separate actions to open the gate.

In some cases it may only require one or two actions to open the gate.

In these instances the connector will still meet the major and minor axis strength requirements of EN362:2004 and EN12275:1998.

Products affected by this notice are;

Am'D BALL-LOCK (M34 BL)

WILLIAM BALL-LOCK (M36 BL)

You are invited to return any used or unused connectors to your point of purchase for a full credit.

This notice only applies to connectors supplied since February 2006 with a knurled metal locking sleeve and a green button.

This notice does not apply to any other Petzl connectors, including the earlier version of the Ball-Lock with a nylon locking sleeve.

For further information please contact petzlconnector@lyon.co.uk or phone on 015396 25493 ask to speak to 'Customer Services'.